Support for HP laptop - Desktop hardware typically includes assistance with the following:

- 1. **Hardware Issues:** This involves diagnosing and resolving problems related to physical components such as the screen, keyboard, touchpad, motherboard, CPU, GPU, memory (RAM), hard drive, solid-state drive (SSD), optical drive, ports (USB, HDMI, etc.), and other internal or external components.
- 2. **Driver Updates:** HP provides support for updating device drivers to ensure optimal performance and compatibility with the operating system. This includes drivers for graphics cards, network adapters, sound cards, and other peripherals.

HP PCs - Updating drivers using Windows update:

https://support.hp.com/us-en/document/ish_2850716-2380434-16

- 3. **BIOS Updates:** HP offers BIOS updates to enhance system stability, improve compatibility with hardware and software, and address security vulnerabilities. https://support.hp.com/us-en/document/ish_4123786-2338478-16
- 4. **Firmware Updates:** This involves updating firmware for components such as the BIOS, hard drive, SSD, and other devices to improve functionality and address potential issues.
- 5. **Hardware Upgrades:** HP support may provide guidance on upgrading hardware components such as RAM, storage drives, and wireless network adapters. They may also provide information on compatible upgrade options and installation procedures. https://support.hp.com/us-en/help/computer
- 6. **Warranty Services:** HP offers warranty services for hardware issues covered under the manufacturer's warranty. This may include repair or replacement of faulty components.

https://support.hp.com/us-en/contact https://support.hp.com/us-en/document/ish_1997147-1360222-16

- 7. **Technical Documentation:** HP provides technical documentation, user guides, and manuals for its laptop hardware, helping users troubleshoot common problems and understand device specifications.
- 8. **Online Support:** HP offers online support through forums, knowledge bases, FAQs, and chat/email support for troubleshooting hardware issues and seeking assistance with software-related problems that may affect hardware performance. https://support.hp.com/us-en
- 9. <u>Find drivers, apps, and updates for HP printers</u> https://support.hp.com/us-en/document/ish 3485141-1949286-16

Addition support tips:

- Printer
- Laptop

- Desktop
- <u>Headset</u>
- Other